

End of Life Notification

22" Monitors

The Synectics 22" monitors and all variant model lines have been discontinued. Support of existing units can be discussed with the relevant sales team. Please consult Synectics for further details.

1.1 Affected Products

Part Code	Description	Also Known As
SY-MON-NT-22	22" 16:9 None Touch Monitor	SYN-2241MV0 / 80-0121-0008
SY-MON-TS-22	22" 16:9 Touch Monitor	SYN-2241MVT

1.2 Expected EOL date

October 2018 – Immediate Effect.

1.3 Reasons for EOL

The component supplier has discontinued necessary parts.

1.4 Last time buy

Not applicable.

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	October 2018
Last Time Buy (LTB) Date	Not applicable. Please contact your account representative.
End of Service (EoS)	Standard Synectics warranty and support.

1.6 Product Support Period (EOS)

All product warranties will be honoured.

1.7 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.