

End of Life Notification

SY-Wall-Micro-v2 / SY-Client-Micro-v2

This notification is to inform you that the following products have now transitioned to “End Of Life” status and are no longer available to purchase after the current stock runs out.

1.1 Affected Products

EOL Part Numbers	Description
SY-Wall-Micro-v2	Synectics Micro Wall V2
SY-Client-Micro-v2	Synectics Micro Client V2

1.2 EOL Reason

Sub-component EOL.

1.3 Proposed Product End of Support Period (EoS)

End of support for the product is one year from this notification, unless specific previous agreements are in place. These will be handled on a case by case basis.

1.4 Replacement Product Details

Replacement Product	Description
SY-Wall-Micro-v3	Synectics Micro Wall V3
SY-Client-Micro-v3	Synectics Micro Client V3

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	July 2016
Last Time Buy (LTB) Date	August 2018
End of Service (EoS)	Synectics Standard Warranty

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 Firmware and Software Versions

Product	Last firmware	Last software
SY-Wall-Micro-v2	Manufactured Version 1.1.2.0	Synergy 3 upgrades continue throughout EOL period.
SY-Client-Micro-v2	Manufactured Version 1.1.2.0	

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.