

End of Life Notification

e1200

The e1200 encoder and all variant model lines have been discontinued. Support of existing units can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

1.1 Affected Products

Product Part Numbers	Description
SY1480	Synectics e1200 Encoder

1.2 EOL Reason

Sub-component End of Life

1.3 Proposed Product End of Support Period (EOS)

There is not yet a specific date applicable on this EOL due to existing stockholding, therefore please contact your account representative for more information.

1.4 Replacement Product

Product	Replacement Product
Various Third-Party Interfaces	Encoders as detailed on the Synergy compatibility list - https://support.synecticsglobal.com/hc/en-gb/articles/201811239-Supported-Third-Party-Cameras-and-Encoders

Alternatively, please contact your Synectics representative for a suitable product replacement.

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	November 2015
Last Time Buy (LTB) Date	No specific date applicable on this EOL. Please contact your account representative.
End of Service (EoS)	Standard Synectics warranty and support

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 Firmware and Software Versions

Product	Latest Firmware	Last Software
E1200	V3.1	PSN upgrades continue throughout EOL period.

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.