

End of Life Notification

EX100 Control Keyboard

The EX100 Control Keyboard has been discontinued. Support of existing units can be discussed with the relevant sales team. Please consult Synectics for further details.

1.1 Affected Products

Part Code	Description	Also Known As
SY-EX100	EX100 Control Keyboard	SYN-2241MV0 / 80-0121-0008
SYN-071KB	USB Control Keyboard	80-1016-0008

1.2 Expected EOL date

March 2019 . Immediate Effect.

1.3 Reasons for EOL

The component supplier has discontinued necessary parts.

1.4 Last time buy

Within Q3 2019.

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	March 2019
Last Time Buy (LTB) Date	September 2019. Please contact your account representative.
End of Service (EoS)	Standard Synectics warranty and support applies from date of purchase.

1.6 Replacement Products

Current Product	Replacement Product	Description
SY-EX100 / SYN-071KB	SY-EX300-JOYSTICK SY-EX250	Synectics EX300 Joystick Synectics EX250 Joystick

1.7 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.8 Firmware and Software Final Version and Replacement Version

Product	Last Firmware	Also Known As
SY-EX100	Not Applicable	Synergy 3 upgrades continue throughout EOL period.

1.9 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.