End of Life Notification

Synectics' Alarm Management System (SAMS)

This notification is to inform you that the following products have now transitioned to "End Of Life" status and are no longer available to purchase after the current stock runs out.

1.1 Affected Products

EOL Part Numbers	Description
SY1815	Synectics' Alarm Management System
SY1816	Synectics' Alarm Management System (RJ45)

1.2 EOL Reason

Sub-component EOL.

1.3 Proposed Product End of Support Period (EoS)

End of support for the product is one year from this notification, unless specific previous agreements are in place. These will be handled on a case by case basis.

1.4 Replacement Product Details

Various, please contact your Synectics representative.

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	April 2016
Last Time Buy (LTB) Date	Expected Q1 2018
End of Service (EoS)	Synectics Standard Warranty

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 Firmware and Software Versions

Product	Last firmware	Last software
SY1815	17.04.2009	Synergy 3 upgrades continue throughout EOL period.
SY1816	17.04.2009	

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.